Community Awareness

Prince William County Police

1/30/19

Medicare SPOOF Calls

Some scammers are representing themselves as Medicare representatives and altering the appearance of the caller ID to make it seem as if the call is coming from 1-800 Medicare (1-800-633-4227). So far, Virginia Senior Medicare Patrol (SMP) has received complaints from several beneficiaries who fell for the scam and provided their new Medicare number. Some beneficiaries were asked for their height and weight, which might also be a way for the scammers to use this information for ordering Durable Medical Equipment (DME) supplies that are not necessary or needed.

If a consumer responds to a caller and gives out personal identifying information accidentally, or even if they feel their number may be compromised, they should call 1-800-633-4227 (TTY users should call 1-877-486-2048) and request a new number, indicating they feel they were scammed. The Customer Service Representatives will note in the person’s record and will ask additional questions needed to request a re-assignment.

Information provided by www.virginiasmp.com

https://www.medicare.gov/