

EnerGov offers a new IVR system to our customers. You may use the automated phone system to Schedule or Cancel inspections and review Building Permit or Plan Review Status. The phone number has changed to 1-866-457-5280.

Another change to the new IVR is that you will be required to know the 6 digit pin number for your permit.

To locate the pin number, you will need to visit the ePortal webpage at www.pwcgov.org/ePortal.

On this page, hover over the Permits button from the top menu bar and select Search Construction and Land Permits.



On the Permit Search screen, enter your Permit Number. If you do not have your Permit Number readily available, you can also search by the address.

Permit Search

Search by Address

Street Number Suite/Unit

Street Name City

Street Type

Hint !
Please type street name and street type separately in their labeled fields. (i.e. 123 Main St would be "123" in "Street Number", "Main" in "Street Name", and "ST" in "Street Type"). "Street Type" is not required. Use less information for a better search result.

Search by Permit Detail

Permit Number Project Name

Type Issued Date

Work Class Expiration Date

Status Finalized Date

Hint !
Provide as many details as you can in order to narrow down the search results. At a minimum a permit number is required.

After selecting Search, you will be presented with your Search Results. Open your permit by selecting the Permit Number.

Search Results

Permit Number	Address	Type	Work Class	Status	Issued Date	Expiration Date	Finalized Date	Project Name
BLD2014-06222	3672 HETTEN LN	Building	R - Alteration/Re...	Issued	05/09/2014			

On the Permit screen, the IVR pin number is located in the Permit Details section.

Permit Number: BLD2014-06222

Permit Details

Type: Building **IVR Number: 162275** Application Date: 5/9/2014

Work Class: R - Alteration/Repair Project Name: Issued Date: 5/9/2014

Status: Issued District: 15 - Potomac Expiration Date: None

Description: FINISHED BASEME... Square Feet: 1050 Finalized Date: None

Valuation: 4000