



Who are our Clients?

- County population at-large
- Children and Senior Citizens
- School Age Youth – Fire Safety
- Parents – Child Safety Seats
- Homeowners
- Business Community

Efficiencies and Process Improvements

- Apparatus and equipment standards for system-wide consistency and safety – Ambulance and Pumper standards adopted by FRA
- Development of system-wide contract for Broker Services, EMS Supplies and Personal Protective Equip.
- Internal Audit - Training Record audit to improve process and ensure completion and accuracy of records
- Consolidated F&R dispatching with cities

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Efficiencies and Process Improvements

- Transitioned approximately 50% of volunteer utility accounts – nearly \$45K savings annually
- Utilization of county accounting/purchasing system - immediate access, enhanced financial accountability and control (8 of 11 companies trained)

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Fiscal Year 2012 Major Initiatives

- Capital Improvement Projects
 - Renovation of Station 4, Gainesville
 - Reconstruction of Station 5, Nokesville
 - Reconstruction of Station 6, Coles
 - Construction of new Bacon Race F&R Station
- Medical Physical Budget to fund annual NFPA compliant physicals for all service providers
- Line of Duty Death Act requirement passed to locality from State - funding for all service providers
- 5% Operating budget increase for all volunteer companies
- Collaboration on shifts between company operating budgets

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Fiscal Year 2012 Budget Initiatives

- EMS Billing Program
 - Late Feb-Early March – Meetings with Billing Company
 - March-April
 - ◆ policy & procedure development; agreements with hospitals
 - ◆ Medicare & 3rd Party insurance enrollment
 - ◆ EMS Provider and program management training
 - ◆ Information Technology interfaces
 - March-April – Systems functionality testing; process validation
 - April-May – Process verification, systems & data integration
 - May-June – Begin billing for transport services

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FRA EMS Billing Recommendations

- Program Infrastructure
 - Program mgmt positions, provider training, compliance audit
- Emergency Medical System Improvements
 - EMS Equipment Modernization Initiative
 - ◆ Cardiac monitors, stretchers, stair-chairs, replacement fund
 - EMS Education Initiative
 - ◆ EMS Training Captain, system-wide EMS training courses
 - EMS Staffing Initiative
 - ◆ 24-Hr Career Medic Unit at Montclair, St. 17
 - ◆ Daytime Career Transport Unit – determined by FRA

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Upcoming Issues/Challenges

- Continued PWC Code, Chapter 9.1 Fire Protection and Prevention implementation
- Ability to fund operating expenses and increased fuel and utility costs within base budgets
- Training needed to attain Uniform Rank Policy
- Unit deployment analysis
- Uncertainty of future staffing conditions
- Reactive environment; Historic limited planning horizon
- Balance of need to grow and address service demands vs. vulnerability & safety of existing system
- Establishment of new Gainesville Volunteer F&R Department

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Questions

