



# PRINCE WILLIAM COUNTY POLICE DEPARTMENT NEWS

## FROM THE OFFICE OF THE CHIEF

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### **Citizen Satisfaction Survey Contains Positive News for Police**

PRINCE WILLIAM COUNTY, VIRGINIA . . . The 2009 Prince William County Citizen Satisfaction Survey results are in, with good news for the Police Department:

- 92.5 percent of County residents surveyed reported overall satisfaction with police, up from 89.0 percent in 2008;
- 85.0 percent of those surveyed reported satisfaction with the way the Department is carrying out the immigration policy, compared with 80.5 percent in 2008;
- 84.4 percent of residents surveyed were satisfied with police attitudes and behaviors, compared with 79.3 percent in 2008; and
- 78.8 percent of County residents surveyed said the Police Department treats everybody fairly, compared to 74.3 percent in 2008.

Thomas M. Guterbock, director of the University of Virginia's Center for Survey Research, gave a presentation to the Board of County Supervisors on September 22, 2009. In his presentation, he discussed the overall survey results and noted that the Police Department's community outreach on the immigration policy may have contributed to the increase in citizen satisfaction.

For more information, including a copy of Mr. Guterbock's presentation on the police results, visit the Department's website at [www.police.pwcgov.org](http://www.police.pwcgov.org). Mouse-over "About Us" on the topic bar, then select "Citizen Survey Results."

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