

**2012 Strategic Plan Goal:** Human Services

**Desired Community Outcome:** Ensure that the rate of founded cases of child abuse, neglect or exploitation does not exceed **XX** per 1,000 population under the age of 18, annually

**Rationale for Outcome:**

<b>Outcome Criteria</b>	<b>Definition</b>
<b>Outcome Measure:</b>	Founded cases of child abuse, neglect or exploitation per 1,000 population under the age of 18
<b>Definition/Scope:</b>	
<b>Collection:</b>	Annually, for the County fiscal year, by the Department of Social Services
<b>Items:</b>	<ul style="list-style-type: none"><li>▪ Number of founded cases of child abuse, neglect or exploitation</li><li>▪ Population under the age of 18</li></ul>
<b>Unit of Measure:</b>	Number, out to <b>X</b> decimal points
<b>Analysis:</b>	$\frac{\text{Founded cases of child abuse, neglect or exploitation} \times 1,000}{\text{Population under the age of 18}}$
<b>Base Number:</b>	Trend: FY05 – 1.59; FY06 – 1.89; FY07 – 2.03; FY08 – 1.9
<b>Optimal Performance Level Desired:</b>	Less than <b>XX</b> founded cases of child abuse, neglect or exploitation per 1,000 population under the age of 18, annually
<b>How will you know if outcome succeeds</b>	If, on an annual basis, the rate of founded cases of child abuse, neglect or exploitation is at or below <b>XX</b> per 1,000 population under the age of 18

**2012 Strategic Plan Goal:** Human Services

**Desired Community Outcome:** Ensure that the rate of founded cases of adult abuse, neglect or exploitation does not exceed **XX** per 1,000 population age 18 or older, annually

**Rationale for Outcome:**

<b>Outcome Criteria</b>	<b>Definition</b>
<b>Outcome Measure:</b>	Founded cases of adult abuse, neglect or exploitation per 1,000 population age 18 or older
<b>Definition/Scope:</b>	
<b>Collection:</b>	Annually, for the County fiscal year, by the Area Agency on Aging
<b>Items:</b>	<ul style="list-style-type: none"><li>▪ Number of founded cases of adult abuse, neglect or exploitation</li><li>▪ Population aged 18 or older</li></ul>
<b>Unit of Measure:</b>	Number, out to <b>X</b> decimal points
<b>Analysis:</b>	$\frac{\text{(Founded cases of adult abuse, neglect or exploitation} \times 1,000)}{\text{Population age 18 or older}}$
<b>Base Number:</b>	Trend: FY05 - .33; FY06 - .42; FY07 - .37; FY08 - .33
<b>Optimal Performance Level Desired:</b>	Less than <b>XX</b> founded cases of adult abuse, neglect or exploitation per 1,000 population aged 18 or older, annually
<b>How will you know if outcome succeeds</b>	If, on an annual basis, the rate of founded cases of adult abuse, neglect or exploitation is at or below <b>XX</b> per 1,000 population aged 18 or older

**2012 Strategic Plan Goal:** Human Services

**Desired Community Outcome:** By 2012, **XX%** of programs that can charge fees do charge fees, based on the ability of the client to pay

**Rationale for Outcome:** Effective use of all resources, serving those with the greatest need

<b>Outcome Criteria</b>	<b>Definition</b>
<b>Outcome Measure:</b>	Programs that can charge fees do so, based on the ability of the client to pay
<b>Definition/Scope:</b>	“Programs” shall be defined as the human service programs listed in the County’s budget and receiving County funds, for the following agencies – Area Agency on Aging, At-Risk Youth, Community Services, Health, Housing & Community Development, Social Services, and Youth.
<b>Collection:</b>	Annually, for the County fiscal year, by all Human Services Agencies (Area Agency on Aging, At-Risk Youth, Community Services, Health, Housing & Community Development, Social Services, and Youth)
<b>Items:</b>	<ul style="list-style-type: none"> <li>▪ Number of County-funded human service programs that can charge fees, based on the ability of the client to pay</li> <li>▪ Number of programs that do charge fees, based on the ability of the client to pay</li> <li>▪ Total number of County-funded human service programs in the budget book</li> </ul>
<b>Unit of Measure:</b>	Percentage, out <b>X</b> decimal points
<b>Analysis:</b>	Number of programs that do charge fees, based on ability to pay / Number of programs that can charge fees, based on ability to pay
<b>Base Number:</b>	Number of County-funded human service programs listed in the budget book that currently charge fees, based on ability to pay
<b>Optimal Performance Level Desired:</b>	By 2012, 100% of programs that can charge fees, based on ability to pay, do so. On an annual basis, the percentage of these programs should increase.
<b>How will you know if outcome succeeds</b>	If, by 2012, at least <b>XX%</b> of those programs that can charge fees, based upon ability to pay, do so

**2012 Strategic Plan Goal:** Human Services

**Desired Community Outcome:** Ensure that the percentage of households living below the poverty level does not exceed **XX**, annually.

**Rationale for Outcome:**

<b>Outcome Criteria</b>	<b>Definition</b>
<b>Outcome Measure:</b>	Percentage of households living below the poverty level
<b>Definition/Scope:</b>	“Poverty level” is that defined by HUD for the Northern Virginia metropolitan area
<b>Collection:</b>	Annually, for the County fiscal year, by the Department of Housing and Community Development
<b>Items:</b>	<ul style="list-style-type: none"><li>▪ Poverty level for Northern Virginia</li><li>▪ Households by income level</li><li>▪ Total number of households</li></ul>
<b>Unit of Measure:</b>	Percentage out to <b>X</b> decimal points
<b>Analysis:</b>	Households living below poverty level / Total number of households
<b>Base Number:</b>	<b>TREND DATA?</b>
<b>Optimal Performance Level Desired:</b>	Less than <b>XX</b> % of households living below the poverty level, annually
<b>How will you know if outcome succeeds</b>	If, on an annual basis, no more than <b>XX</b> % of households live below the poverty level

**2012 Strategic Plan Goal:** Human Services

**Desired Community Outcome:** Ensure that the rate of the mentally ill hospitalized in State-funded beds does not exceed **XX** per 100,000 population, annually

**Rationale for Outcome:**

<b>Outcome Criteria</b>	<b>Definition</b>
<b>Outcome Measure:</b>	Mentally ill individuals hospitalized in State-funded beds per 100,000 population
<b>Definition/Scope:</b>	
<b>Collection:</b>	Annually, for the County fiscal year, by the Department of Community Services
<b>Items:</b>	<ul style="list-style-type: none"><li>▪ Mentally ill individuals hospitalized in State-funded beds</li><li>▪ Total population</li></ul>
<b>Unit of Measure:</b>	Number, out to <b>X</b> decimal points
<b>Analysis:</b>	$\frac{\text{(Mentally ill individuals hospitalized in State-funded beds} \times 100,000)}{\text{Total population}}$
<b>Base Number:</b>	<b>TREND DATA?</b>
<b>Optimal Performance Level Desired:</b>	Less than <b>XX</b> mentally ill individuals hospitalized in State-funded beds per 100,000 total population, annually
<b>How will you know if outcome succeeds</b>	If, on an annual basis, the rate of mentally ill individuals hospitalized in State-funded beds is at or below <b>XX</b> per 100,000 total population

**2012 Strategic Plan Goal:** Human Services

**Desired Community Outcome:** **XX%** of youth substance abusers completing County-funded treatment who are substance free upon completion; annually

**Rationale for Outcome:**

<b>Outcome Criteria</b>	<b>Definition</b>
<b>Outcome Measure:</b>	Percentage of youth substance abusers completing County-funded treatment who are substance free upon completion of treatment
<b>Definition/Scope:</b>	“Youth” are individuals under the age of 18
<b>Collection:</b>	Annually, for the County fiscal year, by the Department of Community Services
<b>Items:</b>	<ul style="list-style-type: none"><li>▪ Number of youth substance abusers completing treatment from a County-funded provider</li><li>▪ Number of youth substance abusers completing treatment and passing exit screening</li></ul>
<b>Unit of Measure:</b>	Number, out to <b>X</b> decimal points
<b>Analysis:</b>	Number of youth substance abusers completing County-funded treatment who are substance free / Number of youth substance abusers completing County-funded treatment
<b>Base Number:</b>	<b>TREND DATA?</b>
<b>Optimal Performance Level Desired:</b>	Annually, 100% of youth substance abusers complete County-funded treatment substance free
<b>How will you know if outcome succeeds</b>	If, on an annual basis, at least <b>XX%</b> of youth substance abusers complete County-funded treatment and are substance free.

**2012 Strategic Plan Goal:** Human Services

**Desired Community Outcome:** **XX%** of adult substance abusers undergoing County-funded treatment who are substance free upon completion; annually

**Rationale for Outcome:**

<b>Outcome Criteria</b>	<b>Definition</b>
<b>Outcome Measure:</b>	Percentage of adult substance abusers completing County-funded treatment who are substance free upon completion of treatment
<b>Definition/Scope:</b>	“Adults” are individuals 18 years of age or older
<b>Collection:</b>	Annually, for the County fiscal year, by the Department of Community Services
<b>Items:</b>	<ul style="list-style-type: none"><li>▪ Number of adult substance abusers completing treatment from a County-funded provider</li><li>▪ Number of adult substance abusers completing treatment and passing exit screening</li></ul>
<b>Unit of Measure:</b>	Number, out to <b>X</b> decimal points
<b>Analysis:</b>	Number of adult substance abusers completing County-funded treatment who are substance free / Number of adult substance abusers completing County-funded treatment
<b>Base Number:</b>	<b>TREND DATA?</b>
<b>Optimal Performance Level Desired:</b>	Annually, 100% of adult substance abusers complete County-funded treatment substance free
<b>How will you know if outcome succeeds</b>	If, on an annual basis, at least <b>XX%</b> of adult substance abusers complete County-funded treatment and are substance free.

**2012 Strategic Plan Goal:** Human Services

**Desired Community Outcome:** Ensure that the rate of youth served by County-funded At-Risk-Youth treatment programs does not exceed **XX** per 1,000 population under the age of 18, annually

**Rationale for Outcome:**

<b>Outcome Criteria</b>	<b>Definition</b>
<b>Outcome Measure:</b>	Percentage of youth in At-Risk-Youth treatment programs
<b>Definition/Scope:</b>	“Youth” is anyone under the age of 18
<b>Collection:</b>	Annually, for the County fiscal year, by the Department of Social Services, Division of At-Risk-Youth
<b>Items:</b>	<ul style="list-style-type: none"><li>▪ Number of youth in County-funded At-Risk-Youth treatment programs</li><li>▪ Total youth population</li></ul>
<b>Unit of Measure:</b>	Number, out to <b>X</b> decimals
<b>Analysis:</b>	$(\text{Number of youth in County-funded At-Risk-Youth treatment programs} \times 1,000) / \text{Population under the age of 18}$
<b>Base Number:</b>	<b>TREND DATA?</b>
<b>Optimal Performance Level Desired:</b>	Less than <b>XX</b> youth in County-funded At-Risk-Youth treatment programs per 1,000 population under the age of 18, annually
<b>How will you know if outcome succeeds</b>	If, on an annual basis, the rate of youth in County-funded At-Risk-Youth treatment programs is at or below <b>XX</b> per 1,000 population under the age of 18

**2012 Strategic Plan Goal:** Human Services

**Desired Community Outcome:** Ensure that **XX%** of nursing home eligible adults have the option of staying in their home.

**Rationale for Outcome:**

<b>Outcome Criteria</b>	<b>Definition</b>
<b>Outcome Measure:</b>	
<b>Definition/Scope:</b>	
<b>Collection:</b>	Annually, for the County fiscal year, by the Area Agency on Aging <b>ANNUAL SURVEY?</b>
<b>Items:</b>	<ul style="list-style-type: none"><li>▪ Number of adults over 60 years of age assessed as Nursing Home Eligible and using Area Agency on Aging service(s)</li><li>▪ Number of individuals counted above who state that the Area Agency on Aging service(s) allows them to stay in their home</li></ul>
<b>Unit of Measure:</b>	Percentage, out to <b>X</b> decimal points
<b>Analysis:</b>	Number of individuals counted above who state that the Area Agency on Aging service(s) allows them to stay in their home / Number of adults over 60 years of age assessed as Nursing Home Eligible and using Area Agency on Aging service(s)
<b>Base Number:</b>	<b>TREND DATA?</b>
<b>Optimal Performance Level Desired:</b>	Annually, 100% of adults over 60 years of age who are assessed as Nursing Home Eligible and are using Area Agency on Aging services (2) report that the service allows them to stay in their home
<b>How will you know if outcome succeeds</b>	If annually, at least <b>XX%</b> of adults over 60 years of age who are assessed as Nursing Home Eligible and are using Area Agency on Aging services (2) report that the service allows them to stay in their home

**2012 Strategic Plan Goal:** Human Services

**Desired Community Outcome:** Provide day support or employment service for people with developmental disabilities to **XX%** of PWCS special education graduates with moderate, severe or profound developmental disabilities within one year of their graduation

**Rationale for Outcome:**

<b>Outcome Criteria</b>	<b>Definition</b>
<b>Outcome Measure:</b>	Percentage of special education graduates with moderate, severe or profound developmental disabilities who receive day support or employment services within one year of graduation
<b>Definition/Scope:</b>	Intellectually and physically disabled, mentally ill, autistic special education graduates <b>NEEDS WORK</b>
<b>Collection:</b>	Annually, for the County fiscal year, by the Department of Community Services
<b>Items:</b>	<ul style="list-style-type: none"> <li>▪ Number of special education graduates with moderate, severe or profound developmental disabilities</li> <li>▪ Those same graduates who receive day support or employment service within one year of graduation</li> </ul>
<b>Unit of Measure:</b>	Percentage, out to <b>X</b> decimal points
<b>Analysis:</b>	Number of special education graduates with moderate, severe or profound developmental disabilities who receive day support or employment service within one year of graduation / Number of special education graduates with moderate, severe or profound developmental disabilities
<b>Base Number:</b>	<b>TREND DATA?</b>
<b>Optimal Performance Level Desired:</b>	Annually, 100% of special education graduates with moderate, severe or profound developmental disabilities receive day support or employment service within one year of graduation
<b>How will you know if outcome succeeds</b>	If, on an annual basis, at least <b>XX%</b> of special education graduates with moderate, severe or profound developmental disabilities receive day support or employment service within one year of graduation

**2012 Strategic Plan Goal:** Human Services

**Desired Community Outcome:** Ensure that at least **XX**% of infants born in Prince William County score **XX** or better on the APGAR scale

**Rationale for Outcome:**

<b>Outcome Criteria</b>	<b>Definition</b>
<b>Outcome Measure:</b>	Percentage of infants born in Prince William County who score <b>XX</b> or better on the APGAR scale
<b>Definition/Scope:</b>	Higher scores are better?
<b>Collection:</b>	Annually, for the County fiscal year, by Health Department
<b>Items:</b>	<ul style="list-style-type: none"><li>▪ Number of infants born in Prince William County</li><li>▪ Number of infants born in Prince William County who score <b>XX</b> or better on the APGAR scale</li></ul>
<b>Unit of Measure:</b>	Percentage, out to <b>X</b> decimal points
<b>Analysis:</b>	Number of infants born in Prince William County who score <b>XX</b> or better on the APGAR scale / Number of infants born in Prince William County
<b>Base Number:</b>	<b>TREND DATA?</b>
<b>Optimal Performance Level Desired:</b>	Annually, 100% of infants born in Prince William County score <b>XX</b> or better on the APGAR scale
<b>How will you know if outcome succeeds</b>	If, on an annual basis, at least <b>XX</b> % of infants born in Prince William County score <b>XX</b> or better on the APGAR scale

**2012 Strategic Plan Goal:** Human Services

**Desired Community Outcome:** By 2012, 100% of programs have reviewed, updated if necessary, and applied appropriate eligibility requirements

**Rationale for Outcome:**

<b>Outcome Criteria</b>	<b>Definition</b>
<b>Outcome Measure:</b>	Percentage of human services programs that have had their eligibility requirements reviewed and updated (if necessary) and are applying those requirements appropriately
<b>Definition/Scope:</b>	“Programs” shall be defined as the human service programs listed in the County’s budget and receiving County funds, for the following agencies – Area Agency on Aging, At-Risk Youth, Community Services, Health, Housing & Community Development, Social Services, and Youth.
<b>Collection:</b>	Annually, for the County fiscal year, by all Human Services Agencies (Area Agency on Aging, At-Risk Youth, Community Services, Health, Housing & Community Development, Social Services, and Youth)
<b>Items:</b>	<ul style="list-style-type: none"><li>▪ Number of County-funded human service programs that have reviewed, updated (if necessary) and appropriately applied eligibility requirements</li><li>▪ Total number of County-funded human service programs in the budget book</li></ul>
<b>Unit of Measure:</b>	Percentage, out <b>X</b> decimal points
<b>Analysis:</b>	Number of County-funded human service programs that have reviewed, updated (if necessary) and appropriately applied eligibility requirements / Total number of County-funded human service programs in the budget book
<b>Base Number:</b>	Number of County-funded human service programs listed in the budget book
<b>Optimal Performance Level Desired:</b>	Before 2012, 100% of programs have reviewed and updated (if necessary) their eligibility requirements and are correctly applying them. On an annual basis, the percentage should increase.
<b>How will you know if outcome succeeds</b>	If, by 2012, 100% of programs have reviewed and updated (if necessary) their eligibility requirements and are correctly applying them

**2012 Strategic Plan Goal:** Human Services

**Desired Community Outcome:** **XX%** of children completing early intervention services who do not require special education

**Rationale for Outcome:**

<b>Outcome Criteria</b>	<b>Definition</b>
<b>Outcome Measure:</b>	Percentage of children completing early intervention services who do not require special education
<b>Definition/Scope:</b>	
<b>Collection:</b>	Annually, by County fiscal year, by Department of Community Services
<b>Items:</b>	<ul style="list-style-type: none"><li>▪ Number of children completing early intervention services</li><li>▪ Number of children completing early intervention services and still entering special education</li></ul>
<b>Unit of Measure:</b>	Percentage, out to <b>X</b> decimal points
<b>Analysis:</b>	$1 - (\text{number of children completing early intervention services and still entering special education} / \text{number of children completing early intervention services})$
<b>Base Number:</b>	<b>TREND DATA?</b>
<b>Optimal Performance Level Desired:</b>	Annually, 100% of children completing early intervention services do not need to enter special education
<b>How will you know if outcome succeeds</b>	If, annually, at least <b>XX%</b> of children completing early intervention services to not need to enter special education

**2012 Strategic Plan Goal:** Human Services

**Desired Community Outcome:** Environmental health

**Rationale for Outcome:**

<b>Outcome Criteria</b>	<b>Definition</b>
<b>Outcome Measure:</b>	
<b>Definition/Scope:</b>	
<b>Collection:</b>	
<b>Items:</b>	
<b>Unit of Measure:</b>	
<b>Analysis:</b>	
<b>Base Number:</b>	
<b>Optimal Performance Level Desired:</b>	
<b>How will you know if outcome succeeds</b>	

**2012 Strategic Plan Goal:** Human Services

**Desired Community Outcome:** Foreclosure

**Rationale for Outcome:**

<b>Outcome Criteria</b>	<b>Definition</b>
<b>Outcome Measure:</b>	
<b>Definition/Scope:</b>	
<b>Collection:</b>	
<b>Items:</b>	
<b>Unit of Measure:</b>	
<b>Analysis:</b>	
<b>Base Number:</b>	
<b>Optimal Performance Level Desired:</b>	
<b>How will you know if outcome succeeds</b>	