

Human Services Strategic Plan Task Force

November 19, 2008

ATTENDANCE	10/8	10/15	10/22	10/29	11/5	11/12	11/19	11/24	12/3	12/10
Tom Andrews	P	P	P	P	P	P	P			
Hilda Barg	A	P	P	P	P	P	A			
Kevin Brown	A	P	P	A	P	P	P			
Betty Dean	P	P	P	P	P	P	P			
Robert Duecaster	P	P	P	P	P	P	A			
Tom Geib	P	P	P	P	P	P	P			
Gary Jones	P	P	P	P	P	A	P			
Jack Ledden	P	P	P	P	P	P	P			
Kristina Nohe	P	P	P	P	P	P	P			
Karen Smith	P	P	P	P	P	A	P			
Courtney Tierney	P	P	P	P	P	P	P			
Bill Tracy	P	P	P	P	P	P	P			
Ian Sansoni	P	P	P	P	A	P	A			
Pat Thomas	P	P	P	P	P	P	P			

Guest: Laura Mortell

1. Community Input Session

Laura presented the group with the outcomes and strategies received from the community members present at the input session. She estimated that of the +25 people in attendance, about half were members of a task force. The group was encouraged to review the information and see if the list included some items they had overlooked.

2. Outcomes

Pat went over the format of the outcome sheets that included input from those members that sent their “homework” in. She stated that there were over 25 outcomes, some of which may actually be strategies, and asked if the group wanted to work at reorganizing or paring the list down.

Laura provided information on how to fill out the Outcome Template and how to ensure that the outcomes were, in fact measurable. Her advice was for the group to try to fill in 3 boxes on the template – Desired Outcome, Rationale, and Outcome Measure – and for staff to bring back information in the other boxes for the group’s approval. After considerable discussion about where to begin, the group decided to brainstorm “focus areas” and action strategies. These began to look like outcomes and strategies, and we discussed how they might be measured.

The list took the following form:

Minimizing abuse and neglect – one outcome for youth, one outcome for adults

- Treatment
- Intervention
- prevention

Maximize resource utilization – this is a stand alone outcome, but can also be a strategy

- Public private partnerships
- Means testing
- Using other peoples money
- Refining eligibility
- Employing the disabled
- Stimulate growth of private sector providers

Protecting the financially disadvantaged – tie this to a poverty level (need to define what level we want to use)

- Services to the homeless/avoiding homelessness
- Food stamps
- WIC
- Medicaid
- Housing assistance – vouchers and sec 8

Supporting the mentally ill – reduce hospitalization #s (benchmark against NoVA, Henrico, and Chesterfield

- Crisis intervention
- Hospitalization
- Refining eligibility
- Employing the disabled

Provide substance abuse services – recidivism among county -funded agencies/providers; service per 1000 population among county-funded agencies/providers

- Treatment - decrease
- Prevention - increase
- Education - increase
- Testing - decrease

Supporting at risk populations (individual outcomes for youth, elderly, disabled,...) –

- Encourage Public private partnerships
- Maximize use of Community based services
- Minimize use of residential services, where appropriate
- Facilitate independent living
- Facilitate consumer choice

Improve public health

3. Home Work/Next Meeting

Pat converted this list into the outcome template as a DRAFT, and attempted to fill in some examples/options. Members should look over this DRAFT and mark it up by changing the statements and/or adding information. If you know of the current baseline for any of these measures, please bring that information with you to the next meeting.

We will continue this exercise at our next meeting – MONDAY, November 24th at 8am in Conference Room 031 (Pat will buy the coffee!).

Once we are comfortable with the outcomes, we can draft the strategy statements. Our deadline is December 12th.