

Human Services Strategic Plan Task Force

October 29, 2008

ATTENDANCE	10/8	10/15	10/22	10/29	11/5	11/12	11/19	11/26	12/3	12/10
Tom Andrews	P	P	P	P						
Hilda Barg	A	P	P	P						
Kevin Brown	A	P	P	A						
Betty Dean	P	P	P	P						
Robert Duecaster	P	P	P	P						
Tom Geib	P	P	P	P						
Gary Jones	P	P	P	P						
Jack Ledden	P	P	P	P						
Kristina Nohe	P	P	P	P						
Karen Smith	P	P	P	P						
Courtney Tierney	P	P	P	P						
Bill Tracy	P	P	P	P						
Ian Sansoni	P	P	P	P						
Pat Thomas	P	P	P	P						

Guests: Dana Fenton, Laurie Wilson, Elijah Johnson, Terrie Stott, Dennis McFelley, & Laura Mortell

1. **From last meeting -**
 - The notes from the 10/22/08 meeting were approved by the group.

2. **Housing and Community Development –**
 - Serve the same population as Human Service agencies
 - Section 8 HUD – Biggest program , Housing Insurance Vouchers
 - Share knowledge and information with other agencies in Human Services
 - Currently fund approximately 1900 units
 - Have 4 local preferences
 - Dawson Beach – transitional housing, primarily maintained by grants
 - Community Block Grants
 - PWC provides offices at no charge to the Housing department

3. **Department of Social Services –**
 Child Protective Services
 - Goal: reduce abuse and neglect
 - Work with Child Protection Partnership
 - Alot of cases due to substance abuse
 - Hard to retain qualified workers, most employees have a 3 year burnout period and it takes at least 9 months for State required training

Benefits, Employment & Child Care

- Avg. household income is approximately \$87,000 (annually) – 2 working individuals and 1 child, PWC
- Avg. clients of BE & CC – less than \$87,000 (annually) – 1 working individual and 2 children,
- Front Desk – calls have increased and the drop rate for calls is approximately 30% due to the volume and lack of resources
- Benefit Programs – Medicaid funded
- 29% increase in caseload over the last 5 years
- Approximately a 29% increase in Food Stamp applications in the first quarter of FY09
- Approximately a 35% increase in on-going cases in the past 3 years
- Food Stamp interview process is lengthy – 14 page application and a 30 day processing time
- Goal – treat people not paper regardless of volume, dealing with citizens and problems not factory work
- Typical clients – last hired and first released from employment due to the economical conditions, clients are usually the last to recovery from economic conditions

Youth Residential Services and Homeless

- Provide pre to post trial programs
- Operate 24 hours a day 7 days a week
- Group Home for Boys and Girls – provide post dispositional services with a long term goal of preventing repeat offenders
- Receive referrals from Youth for Tomorrow
- Homeless population is increasing
- Not enough space in the local homeless shelters

4. Future Meetings

- Game Plan –
 1. Read through the information provided
 2. Categorize each service/agency into 3 sections on the provided Matrix
 - Protect the Community (High Risk)
 - Protect Individuals (Medium Risk)
 - Generate individual convenience and quality of life (Low Risk)
 3. Determine if means testing is appropriate, suggest Public/Private Partnerships
 4. Review mandates
 5. Create a Matrix
 6. Determine Outcomes

- Meeting Dates –

Determine the possibility of meeting on Monday November 10th and Monday November 17th from 3-5pm or 4-6pm instead of Wednesday November 12th and Wednesday November 19th (this was discussed due to the scheduled briefings that will occur on those nights) ***PLEASE BRING YOUR CALENDARS***

- November 10th 7-8:30pm Room 202 A Development Services Building (where we met on October 22nd) - Budget Briefing
- November 17th 7-8:30pm Room 107 Development Services Building – Community Input
- We will determine if the meeting date of November 26th will be rescheduled

5. Miscellaneous

- Kristina Nohe updated her email address: KShalott@hotmail.com