

PRINCE WILLIAM COUNTY DEPARTMENT OF SOCIAL SERVICES

Annual Report
July 1, 2006—June 30, 2007



MISSION: *To strengthen the social and economic well-being of Prince William County by helping families and individuals meet their basic needs and move toward self-sufficiency through employment and overall family economic success; by protecting children and vulnerable adults from abuse and neglect; by developing community-based programs and facilities that support juveniles in becoming accountable for their behavior; and by developing adequate resources through partnerships with the community.*

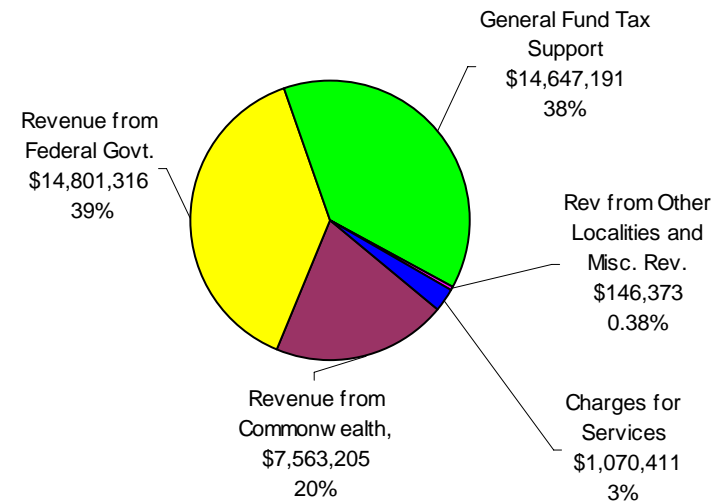


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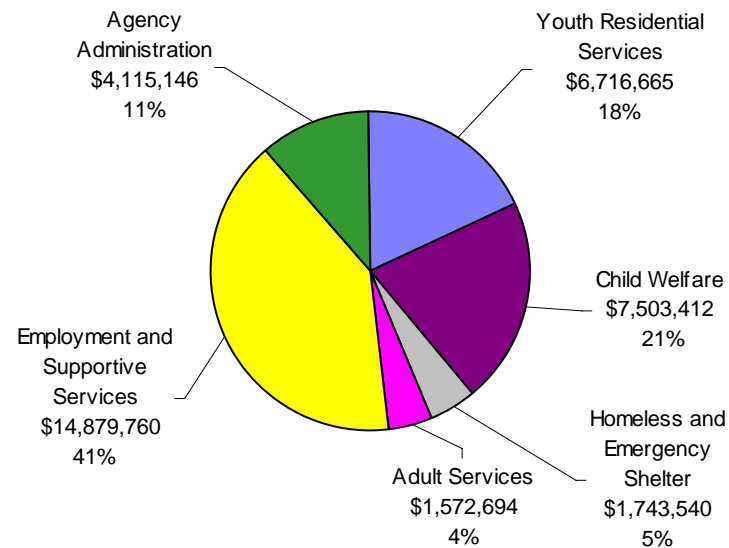
Board of Social Services

Barbara J. DeChene, Chairman
Woodbridge District
Nancy H. West, Vice-Chairman
Dumfries District
Margaret G. Covington
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Gainesville District

Fiscal Year 2007 Revenues by Category



Fiscal Year 2007 Expenditures by Program



BOARD OF SOCIAL SERVICES' AND DIRECTOR'S MESSAGE

FY07 ushered in many changes for the Prince William County Department of Social Services (DSS). The most notable change was the selection of Jack Ledden as the new Department of Social Services Director following the retirement of Keith Sykes. Other changes in key leadership positions included a new Board of Social Services member, George Orr, representing the Occoquan District as well as a new Division Chief with the promotion of Terri Stott to Residential Services Director. We continue to focus on succession planning and developing future leaders for the agency.

This year also presented numerous challenges, including significant budget reductions and the increasing complexity of our work. As this annual report shows, the Department has contributed significantly across an enormously broad range of human services areas throughout the year. Despite budget shortfalls and resulting loss of staff, we continued to meet our performance measures. In addition, the Prince William County Citizen Satisfaction Survey conducted by the University of Virginia recognized DSS for showing a 14% point increase in citizen satisfaction since 1993.

The Department is well served by its active Board and its highly skilled and committed staff. Thank you to the Board of County Supervisors and county citizens for the continuing assistance they provide for the County's vulnerable children, families and adults.



Jack Ledden
Director



Barbara J. DeChene
Chairman

DEPARTMENT AND STAFF HIGHLIGHTS

Laurie Wilson was recognized with an Appreciation Award for outstanding services in the area of Child Abuse and Neglect Prevention by the Governor's Advisory Board on Child Abuse and Neglect.

Paula Arias, Manassas Front Desk, and Gloria Washington, Foster Care, were each recognized as a Prince William County Employee of the Month.

Tom Michaels received the Labor of Love Award from the Prince William Area Human Services Coalition.

Linda Winings, Jose Sepulveda, Diane Gestrich and Sharon Durham graduated from the Prince William County School of Continuous Quality Improvement (CQI) provided by the Office of Executive Management's (OEM's) Training and Development Program.

Lisa Tatum was selected to participate in the first Virginia Department of Social Services Leadership Academy focused on succession planning for local agencies.

Girls Group Home residents completed a three week work project with the Department of Conservation and Recreation at Leesylvania State Park and Chairman Corey A. Stewart, Board of County Supervisors, presented residents with certificates and other recognitions as a result of their hard work.

Significant improvements were made to the lobby area and front desk at the Sudley North office including a new window for greeting customers. Positive feedback was received from customers and other visitors to the office.

Linda Moore, Administrative Coordinator for the Committee for Persons with Disabilities, received a Certificate of Appreciation award for participation with the Universal Design Demonstration House Project.

Deborah Burroughs, Housing Counselor with Homeless Intervention Program, was presented an Award of Excellence for her outstanding service to the citizens of Virginia in the field of housing counseling.

ANNUAL PROGRAM HIGHLIGHTS AND ACCOMPLISHMENTS

ECONOMIC ASSISTANCE ACTIVITIES: Financial and medical assistance is provided to eligible County residents for benefits under Temporary Assistance to Needy Families (TANF), Food Stamps (FS), Medicaid, Virginia Initiative for Employment Not Welfare (VIEW), Child Care and Energy Assistance.



• TANF applications processed	1,918	• Medicaid applications processed	6,565	• Child Care cases served	1,171
• TANF cases under care avg. monthly	1,111	• Medicaid cases under care avg. monthly	18,615	• Child Care cases avg. monthly	624
• TANF benefits issued	\$4,484,796	• Medicaid benefits issued-FY07 not aval.	\$111,087,772-FY06	• Children served avg. monthly	1,385
• FS applications processed	5,764	• VIEW total cases	1,103	• Child Care payments	\$6,635,627
• FS cases under care avg. monthly	5,122	• VIEW customers employed	771	• Families on waiting list	293
• FS benefits issued	\$13,208,065	• VIEW avg. monthly earnings	\$1,404	as of 6/30/07	
		• Energy Assistance applications processed	772		
		• Energy Assistance benefits issued	\$204,963		

FAMILIES AND CHILDREN AND ADULT SERVICES: Families and Children and Adult Services include the program areas of Child Protective Services (CPS), Adult Protective Services (APS), Foster Care (FC), Adoption, Family Treatment, and FC Prevention.



• CPS referrals received	3,756	• Children served in DSS Foster Care	171
• CPS Investigations completed	582	• Average monthly in foster care	124
• CPS Founded complaints	231	• Finalized Adoptions	8
• CPS Families in Need of Services	991	• Foster Homes (average for the year)	85
• APS referrals received	671	• Families served in Preventive Assessment	473
• APS investigations completed	205	• Families served in Family Treatment	223
• APS founded	99	• Custody Home Studies completed	253



YOUTH AND RESIDENTIAL SERVICES: Services are provided to the homeless and to the youth involved with the juvenile court system.

• Juvenile Detention Center—total served	834	• Molinari Juvenile Shelter (MJS) — total served	244
• Juvenile Detention Center—avg. daily population	52.5	• MJS— did not re-offend while in program	96.3%
• Outreach to Detention—total served	299	• Group Home for Boys (GHB) — total served	31
• Outreach to Detention—did not re-offend while in program	82.7%	• Group Home for Girls (GHG) — total served	31
• Electronic Monitoring—total served	92	• Homeless Prevention Center—total served	366
• Electronic Monitoring—# re-offended while in program	14	• Winter Shelter—total adult men & women served	164
• Day Reporting Center—total served	35		